



## Digital World Services

The Bertelsmann Digital Rights Management Company

Fillmore Labs  
Wilhelmshoher-Str. 74  
60389 Frankfurt  
Germany

Digital World Services  
1540 Broadway, 29<sup>th</sup> floor  
New York, NY 10027  
USA

March 21, 2002

To Whom It May Concern:

For the last five months Digital World Services (DWS) has had the pleasure of enlisting the services of Fillmore-labs. The services we required from Fillmore-labs focused on a project involving the complex business of consumer file-sharing. The essential end product was security technology used for transferring music between consumers. Fillmore-labs played a key role in delivering the technology.

DWS is accustomed to working with professional organizations and providing quality solutions and services. As the Digital Rights Management (DRM) company within Bertelsmann AG, we are constantly in need of high-caliber third party vendors to provide specialized services for our various media affiliates and outside clients. Fillmore-labs has exceptional knowledge and skills in the area of software security and their work has been consistently reliable. The combination of professionalism and knowledge enabled DWS to provide a secure, scalable platform for our client.

DWS is a leading provider of DRM solutions and services that span across various vertical markets. As we try to meet the demands of our customers we see a need for a strong partnership with specialists in software security technology to address complex issues surrounding successful implementation of DRM solutions and services across markets. We envision a valued partnership with Fillmore-labs to help DWS grow and provide quality work for our customers and our business.

*Sincerely,*

Arni Sigurdsson, CEO  
Digital World Services